



October 24, 2024

Subject: R.J. Hedges Bulletin 2024-003

Enhancements to the Controlled Substance Ordering System (CSOS)

The following information is from DEA:

On December 9, 2024, DEA will launch a new, enhanced Controlled Substance Ordering System (CSOS) to ensure secure electronic ordering of Schedule I through V controlled substances without the supporting paper DEA 222 Order Form.

The updated CSOS program will allow for the online submission of enrollment applications and certificate management (renewals and revocations), through a secure network application portal. As part of this enhanced process, identity verification will occur through the login.gov portal. Subsequently, DEA will **stop accepting paper applications for CSOS enrollment after January 10, 2025**. The enhancement of CSOS will not impact registrant's ability to order controlled substances utilizing a paper DEA 222 Order Form.

Beginning December 9, 2024, new registrants choosing to utilize CSOS will be required to create an account on the CSOS portal at <https://www.deaecom.gov/>. Current CSOS subscribers will only need to create an enhanced CSOS account in the portal for the following task requirements:

- Approvals - If you need to *approve a new subscriber or certificate renewal*.
- Revocations - If you are *revoking* a certificate.
- Renewals - If you are *renewing* a CSOS certificate. It is recommended to create a new account 45 days prior to the certificate expiration date.

DEA is committed to providing the registrant population who utilize CSOS the most updated resources to effectively order controlled substances.

DEA wants to make sure you are equipped with the necessary information and training to operate the new system. DEA will provide virtual training sessions on enhancements to its CSOS application on the following dates:

- January 16, 2025, 2pm to 4pm
- January 22, 2025, 2pm to 4pm
- January 23, 2025, 2pm to 4pm

Information on how to register for the virtual training sessions will be posted to the DEA website. R.J. Hedges & Associates will also keep you posted as dates draw near.

Reference Links:

[CSOS Enhancements—Letter to Practitioners](#) (October 16, 2024)

[CSOS Enhancements—Letter to all other registrants](#) (October 15, 2024).